



Supported Platform for Advisor Applications 保險顧問應用程式的兼容平台

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Supported Platform for Advisor Applications

	Web / Mobile Applications	SunSurf	SunPro Online	Group Insurance e-Services	Sun Gallery & Sun Hub	Sun Career
	Application Type	Internet Browser	Internet Browser	Internet Browser	Mobile Apps	Mobile Apps
PC	Microsoft OS					
	IE 11 [Win 7]	√	√	√		
	Edge 17 [Win 10]	√	√	√		
	Apple Mac OS					
	Safari 10.2 [OS X 10.12]	√	√	√		
	Safari 11 [OS X 10.13]	√	√	√		
Mobile (only tested and certified in tablet environment)	Apple (iPad)					
	Safari [iOS 10]*	√ (iOS 10.3.2)	√* (iOS 10.3.2)	√ (iOS 10.3.2)	√ (iOS 10.3.2)	√ (iOS 10.3.2)
	Safari [iOS 11]*	√ (iOS 11.0.2)	√* (iOS 11.0.2)	√ (iOS 11.0.2)	√ (iOS 11.0.2)	√ (iOS 11.0.2)
	Google (Android Bundled Browser)					
	Lollipop [6.0.1]	√ (Android 6.0.1)	√ (Android 6.0.1)	√ (Android 6.0.1)	√ (Android 6.0.1)	
	Marshmallow [7.0.1]	√ (Android 7.0.1)	√ (Android 7.0.1)	√ (Android 7.0.1)	√ (Android 7.0.1)	
	Oreo [8.0.0]	√ (Android 8.0.0)	√ (Android 8.0.0)	√ (Android 8.0.0)		

Reminder: You are suggested to switch off the auto o/s upgrade of your mobile/tablet device

- The versions bracketed are latest certified environment.

* If you experience issue when display Chinese pdf in iOS, please refer to the procedure [here](#)

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保險顧問應用程式的兼容平台

	網絡 / 流動應用程式	SunSurf	SunPro Online	Group Insurance e-Services	Sun Gallery & Sun Hub	Sun Career
	應用程式類型	網絡瀏覽器	網絡瀏覽器	網絡瀏覽器	流動應用程式	流動應用程式
電腦	微軟平台					
	IE 11 [Win 7]	√	√	√		
	Edge 15 [Win 10]	√	√	√		
	蘋果電腦平台					
	Safari 10.2 [OS X 10.12]	√	√	√		
	Safari 11 [OS X 10.13]	√	√	√		
平板電腦或智能電話 (於平板電腦測試及認證)	蘋果 (iPad 平版電腦)					
	Safari [iOS 10]*	√ (iOS 10.3.2)	√* (iOS 10.3.2)	√ (iOS 10.3.2)	√ (iOS 10.3.2)	√ (iOS 10.3.2)
	Safari [iOS 11]*	√ (iOS 11.0.2)	√* (iOS 11.0.2)	√ (iOS 11.0.2)	√ (iOS 11.0.2)	√ (iOS 11.0.2)
	谷歌 (安卓內建瀏覽器)					
	Lollipop [6.0.1]	√ (Android 6.0.1)	√ (Android 6.0.1)	√ (Android 6.0.1)	√ (Android 6.0.1)	
	Marshmallow [7.0.1]	√ (Android 7.0.1)	√ (Android 7.0.1)	√ (Android 7.0.1)	√ (Android 7.0.1)	
	Oreo [8.0.0]	√ (Android 8.0.0)	√ (Android 8.0.0)	√ (Android 8.0.0)		

提示:請關閉平板電腦或智能電話的自動軟件更新功能

- 括號內的版本為最新測試版本

* 如果在 iOS 顯示 pdf 檔遇到問題, 請參閱此 [步驟](#)

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